



Voice-Controlled Content Portal from Comverse

What's in a word? There is power in every word with the Comverse voice-controlled content portal, an interactive voice-based information service. Designed for network operators and service providers, the Comverse content portal's powerful yet highly intuitive voice-controlled user interface opens a vast world of information to callers. Employing leading voice recognition, text-to-speech and location technology, the Comverse content portal enables users to browse Internet content from any telephone simply by speaking and asking for the information they want. Designed to accommodate any mobile device – new or old – or a conventional telephone, the Comverse content portal dramatically increases customer retention and offers new revenue opportunities. Let your customers experience newfound convenience with the Comverse content portal solution.

Conversational Speech Interaction

Talk about convenience. With the Comverse content portal, users talk to their phones as if they were talking to a live person, getting the content they need using everyday language. Training is not required to use the Comverse content portal; callers simply start talking to quickly take advantage of the system. The Comverse content portal understands phrases and provides intelligent feedback in a natural and intuitive manner.

Extensive Content

What's your preference? With the Comverse content portal, callers can access a world of information using simple verbal commands. Whether a user says "Get me the sports news" or "Get me Mexican restaurants," a variety of useful information can be easily delivered via voice.

Through extensive relationships with content providers, Comverse content portal can offer an array of custom information services such as weather reports, a restaurant finder, stock quotes, hotel information, news, movie listings, flight information, traffic reports and much more. The Comverse content portal is built using open standards, allowing third-party content providers to easily plug into the system. In addition, information can be delivered via streaming audio files or using text-to-speech technology.



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Location-Specific Information

Wherever you go, there you are. With Comverse content portal, callers can access information that is geographically appropriate, based on where they are. The Comverse content portal can focus a mobile or landline call to areas such as a zip code or a neighborhood without any user input. Using this advanced technology, callers can locate the nearest hotel or movie theater based on their physical location, even if they do not know where they are. The Comverse content portal location technology will also play an important role in location-based advertising.

Hands-Free Navigation

No mousing around. A hands-free portal solution, the Comverse content portal allows users to access content without a keyboard, mouse or touch-tone keypad. Processing commands with only the sound of their voices, callers can interrupt and repeat information at any time. An intelligent help system is available to guide users through their experience. The simplified web surfing method offered by the Comverse content portal makes it easy for users to retrieve information anywhere, anytime and under any conditions.



For additional information, or to arrange a product demonstration, please contact your Comverse representative.

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